

Edwards, Jonathon

To: Cox, Steve
Subject: FW: Vehicle suspension

Steve Cox
Environmental Health Manager (Commercial)
Torbay Council
C/o Town Hall
Castle Circus
Torquay
TQ1 3DR
Tel: 01803 208025
Fax: 01803 208043



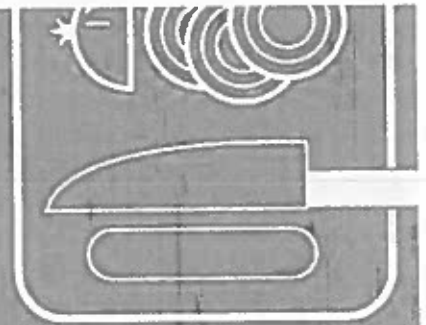
Food Safety and Licensing

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Community Safety

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From: Dale Green <[REDACTED]>
Sent: 31 October 2021 17:10
To: Cox, Steve <Steve.Cox@torbay.gov.uk>
Subject: Re: Vehicle suspension

Hi steve,im sure it was around a week after riviera cancelled that i came accross a email about the cancelled policy. I contacted rob and made him aware and that couldn't work untill id sorted out insurance. When i took out the policy near end of june this is were i didn't have my prof of my no claim through the post yet from Riviera and it sliped my mind once i hadnt recived it in the mail.i was unaware this had been cancelled untill i recived a call from shaun.i ameditly contacted them to see wat the issue had been and was told it was cancelled as they hadn't received the prof of my no claims document.i ameditly contacted riviera to request it.i then was able to start a new policy after forwarding the document .

My contact number is [REDACTED]

From: Cox, Steve <Steve.Cox@torbay.gov.uk>
Sent: 22 October 2021 07:52
To: Dale Green <[REDACTED]>
Cc: Rackley, Shaun <Shaun.Rackley@torbay.gov.uk>
Subject: RE: Vehicle suspension

Dear Mr Green

I have now drafted a report for committee, which will be heard on 11th November 2021 at 9.30 at Torquay Town Hall. There is one other matter being heard so please allow a couple of hours, as you may not be the first hearing, but I still need you there by 9.30am.

If you could respond to my email below by **Sunday 31st October**, when I will include anything to send to me in the committee report. This will be published on the 4th November and I will send you the link to it on our website.

Steve Cox
Environmental Health Manager (Commercial)
Torquay Council
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From: Rackley, Shaun
Sent: 20 October 2021 21:27
To: 'Dale Green' <[REDACTED]>
Subject: RE: Vehicle suspension

Dear Mr Green

Shaun is currently off for a few weeks, so he will not have seen your email below. I do however have sight of both the emails you refer to dated 7th and 8th October. I have taken responsibility for this case meanwhile.

I need some clarity on the matter of insurance please.

Looking at the information submitted to us, can you confirm or explain the following

Your insurance with Riviera was cancelled on the 3rd June, by them. When and how did you know this was the case?

Your took out insurance with Markerstudy on the 21st June, which you now appear to be saying was also cancelled due to not submitting relevant documents? Is this right?

A new insurance policy was implemented on the 5th October, once this matter had been brought to your attention.

If you can initially reply to my questions, if possible by Friday 22nd October at midday, and then if we need to speak you can let me have your phone number for me to ring.

Thank you.

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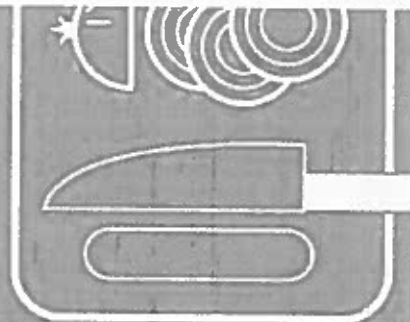
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